

Data Privacy Statement

The EIO Group (“EIO”, “We”, “Our” or “Us”) is committed to respecting individual privacy and ensuring the protection of personal data in accordance with the applicable data protection laws in the jurisdictions where EIO operates, including but not limited to UAE, United Kingdom and Cayman Islands. This Data Privacy Statement (“the Statement”) outlines how EIO, as a data controller, collects and uses personal data.

Any reference to “You” or “Your” in this Statement includes: (a) A natural person who may be a client, prospective client, supplier, business partner, or introducer; or (b) A natural person who may be a director, officer, staff member, shareholder, or beneficial owner of a prospective client, client, supplier, business partner, or introducer (“connected individual”).

We kindly request that You make this notice available to anyone whose data We may obtain in the context of Our relationship with You or Your organization.

1. Applicability

This Statement applies to natural persons and connected individuals whose personal data We collect. It outlines Our practices when using personal data in the context of business relationships with prospective clients, clients, suppliers, business partners, or introducers with whom EIO provides or receives any product or service, and/or enters into any transaction.

2. Key Terms Explained

Personal Data	Any data or information relating to an identified or identifiable natural person. This includes, but is not limited to, an individual’s name, age, address, financial information, and employment details.
Sensitive Personal Data	Personal Data revealing or concerning an individual’s racial or ethnic origin, political opinions, religious beliefs, criminal record, or health and sex life.
Identifiable Natural Person	A natural person who can be identified, directly or indirectly, by reference to an identification number or factors specific to his biological, physical, biometric, physiological, mental, economic, cultural, or social identity.
Data Subject	A natural person to whom Personal Data relates.
Data Controller	The entity that determines the purposes and means of the Processing of Personal Data. EIO is the Data Controller of the personal data it collects.
Data Processor	Any person or entity that processes Personal Data on behalf of a Data Controller. This includes outsourced service providers, business partners, introducers, and group entities.
Processing	Any operation performed on Personal Data, such as collection, storage, use, disclosure, or deletion.
Recipient	Any person or entity to whom Personal Data is disclosed.
Third Party	Any person other than the Data Subject, Data Controller, Data Processor, and those under the direct control of the Data Controller or Data Processor.

3. Who is responsible for handling Your personal data?

As the Data Controller, EIO Group and its subsidiaries are responsible for handling Your personal data in compliance with the applicable data protection laws of the jurisdictions where it operates. If You wish to exercise Your rights, or raise any questions, concerns, or complaints regarding this Statement or Our data protection practices, You can contact Us at info@entioffice.com

4. What personal data might We hold about You and where do We source such data?

We will only hold personal data relevant to the business relationship We have with You or entities where You are considered a connected individual. This data is primarily obtained directly from You but may also be sourced from other entities, public sources, and business-risk screening services.

The types of personal data We process include (but are not limited to):

- **Contact Information:** Name, address, telephone number, email, etc.
- **KYC Records:** Identification details, nationality, marital status, etc.
- **Financial Information:** Source of wealth, income, investments, etc.
- **Communications:** Emails, recordings of calls, etc.

5. What will We use Your personal data for and on what legal basis?

EIO processes Your personal data for various purposes under the lawful bases outlined in the data protection laws of the jurisdictions where EIO operates, including:

- **For the performance of a contract:** To provide advisory and financial services.
- **For compliance with the applicable law:** To fulfill legal and regulatory obligations.
- **For legitimate interests:** To manage risks, optimize efficiency, and prevent fraud.
- **On the basis of Your consent:** Where applicable, for processing sensitive personal data.

6. Who We share personal data about You with?

Where necessary, We may share Your personal data with:

- Our affiliated group companies
- Credit reference and third-party agencies
- Business partners and service providers
- Professional advisers (e.g., auditors, lawyers)
- Competent authorities as required by law

We will only disclose Your personal data as permitted under the applicable data protection laws.

7. Where might We transfer Your data?

We may transfer Your personal data to servers or databases outside the jurisdiction where it was collected, including but not limited to the United Arab Emirates, the United Kingdom, Europe, USA and Canada. Such transfers will only be made in compliance with the relevant data protection laws, and We will ensure that the same level of protection is applied to Your data.

8. How long do We store personal data for?

We will retain Your personal data for as long as necessary to fulfill the purposes for which it was collected, in line with legal and regulatory obligations. This period may extend beyond the duration of Our relationship with You to comply with record-keeping requirements.

9. What are Your rights in relation to personal data?

You have certain rights concerning Your personal data, including the rights to:

- **Access:** Request access to Your personal data.
- **Withdraw Consent:** Withdraw consent at any time.
- **Correction:** Request correction of incomplete or inaccurate data.
- **Erasure:** Request deletion of personal data in certain circumstances.
- **Objection:** Object to processing based on legitimate interests.
- **Restriction:** Request restriction of processing.
- **Portability:** Request transfer of data to another party.
- **Right to lodge a complaint:** Lodge a complaint with the relevant data protection authority.

10. Marketing communications

We may use Your personal data to inform You about Our products and services. You can opt out of receiving marketing communications at any time by contacting Us.

11. Are You under an obligation to provide Us with Your personal data?

You are not required by law to provide Us with Your personal data, but refusing to do so may limit Our ability to conduct business with You.

12. Amendments to this Statement

This Statement may be amended from time to time. Any amendments will take effect on the date specified in the updated Statement, which will be issued to clients.